



OPERATION THRESHOLD

Strategic Framework 2013–2016

Collaborating, educating and providing services to help meet the basic needs of people and create opportunities for self-sufficiency

Result Area: Individuals & Families



Goals for 2013–2016:

1. **Operation Threshold clients will reside in safe, decent, and affordable housing units.**

Operation Threshold will work with individuals and families to obtain, and retain, housing.

<i>Operation Threshold Rental Units</i>	<i>Weatherization</i>	<i>LIHEAP</i>
<i>Foreclosure Prevention Counseling</i>	<i>Pocket Change</i>	
<i>Crisis Assistance</i>	<i>Tenant Based Rental Assistance</i>	
<i>Homebuyer Education</i>		

2. **Operation Threshold will enable individuals and families to establish or maintain stable living environment, reduce the risk of homelessness, and have a better quality of life.**

Operation Threshold will work with individuals and families to obtain housing and retain housing.

<i>Operation Threshold Rental Units</i>	<i>Weatherization</i>	<i>LIHEAP</i>
<i>Tenant Based Rental Assistance</i>	<i>Crisis Assistance</i>	
<i>Homebuyer Education</i>	<i>Foreclosure Prevention Counseling</i>	

3. **Operation Threshold will help individuals and families prevent past due utility accounts, maintain utility service for the health and safety of household members.**

Operation Threshold will work with individuals and families to obtain housing and retain housing.

<i>LIHEAP</i>	<i>Crisis Assistance</i>	<i>ECIP</i>
<i>Energy-Wise Classes</i>	<i>Weatherization</i>	

Result Area: Individuals & Families, cont.



Goals for 2013–2016, continued:

4. Operation Threshold clients will reduce dependency on government assistance, increasing the number of stable families that are self-sufficient and nurture and protect their children.

Operation Threshold will work with families to increase family safety, stability and self-sufficiency.

<i>Nest Program</i>	<i>Financial Literacy</i>	<i>Early Head Start</i>
<i>Parents As Teachers</i>	<i>FaDSS</i>	<i>Grundy Coordinated Intake</i>
<i>Maternal, Infant, & Early Childhood Home Visitation (MIECHV)</i>		
<i>Pocket Change</i>	<i>Youth Employment & Leadership Program</i>	

5. Operation Threshold will help clients reduce family stressors and empower parents to make healthy choices resulting in safe and healthy families.

Operation Threshold will work with families to address family stressors, improve child and family safety, and make healthy choices.

<i>Nest Program</i>	<i>FaDSS</i>	<i>MIECHV</i>
<i>Early Head Start</i>	<i>Coordinated Intake</i>	<i>Parents As Teachers</i>
<i>WIC</i>	<i>Breastfeeding Peer Counselors</i>	

6. Operation Threshold will provide child development programming promoting positive parenting skills, baby/child safety, and school readiness.

Operation Threshold will work with families to support parent education, prevention of child abuse and promotion of early childhood education.

<i>Nest Program</i>	<i>Parents As Teachers</i>	<i>Early Head Start</i>
<i>Coordinated Intake</i>	<i>MIECHV</i>	

Result Area: Individuals & Families, cont.



National Performance Indicators Impacted

Goal 1: Low-Income People Become More Self-Sufficient (Stable)

- Outcome 2: Families have economic assets.
 - As a result of Operation Threshold's programming, low-income households will achieve an increase in financial assets and/or financial skills.

Goal 2: The Conditions in Which Low-Income People Live are Improved

- Outcome 1: Communities develop and sustain resources and services.
 - As a result of Operation Threshold's programming, housing preservation initiatives will be completed.

Goal 6: Low-Income People, Especially Vulnerable Populations, Achieve Their Potential by Strengthening Family and Other Supportive Systems.

- Outcome 1: All individuals achieve their potential.
 - As a result of Operation Threshold's programming:
 - Senior households will maintain successful independent living.
 - Households will receive food assistance from our Food Pantry.
 - Households will receive emergency energy assistance
 - Households will receive emergency rent and mortgage assistance.
 - Households will receive emergency crisis assistance.
 - Households will receive emergency legal referrals.
 - Households will receive emergency transportation assistance.
 - Households will receive emergency clothing assistance.
 - Youth will benefit from programs to improve their social and emotional development.

Result Area: Community



Goals for 2013–2016:

1. **Operation Threshold clients will receive the training, education, and support required for them to bring about the change they desire for their community.**

Operation Threshold will provide training for and encourage community building and advocacy, leadership development and other anti-poverty issues.

FaDSS

Nest Programs

Early Head Start

*Youth Employment & Leadership Program **

Parents As Teachers

*From The Heart **

**Community collaboratives*

2. **Operation Threshold will partner with community stakeholders to identify issues impacting the poor; collaboratively the community will identify effective strategies to address these issues.**

Operation Threshold will partner with community organizations, residents and other stakeholders to pursue advocacy issues that improve the lives of low-income families and individuals.

Cedar Valley's Promise

Local Homeless Coordinating Boards

MIECHV

Black Hawk Basic Needs Committee

Grundy Community Partners

Together 4 Families

Result Area: Community



Goals for 2013–2016, continued:

3. **Operation Threshold will partner with community stakeholders to improve equality of life and increase assets in low-income neighborhoods.**

Operation Threshold will partner on projects throughout the three county area that increase the quality of life and commercial resources in low-income neighborhoods.

Highway 63 Committee

Financial Education Committee

4. **Operation Threshold will address underlying social and economic conditions that limit opportunities for self-sufficiency.**

Operation Threshold will promote collaborative approaches to raise awareness around the social determinants of poverty and a community focus on anti-poverty efforts.

Local Homeless Coordinating Boards

Grundy Community Partners

Cedar Valley's Promise

Result Area: Community



National Performance Indicators Impacted

Goal 3: Low-Income People Own a Stake in Their Community

- Outcome 1: Communities benefit from the involvement of low-income participants.
 - Persons will volunteer their time to Operation Threshold programming.
 - Households will attend home buyer education classes in anticipation of purchasing a house in their community.
 - Persons will serve on community boards and committees.

Result Area: Agency



Goals for 2013–2016:

- 1. Operation Threshold will continue to develop highly-skilled, well-informed community action professionals and promote leadership inside and outside the agency.**

All staff will receive annual training related to community action as well as training related to their specific position, including but not limited to trainings on topics such as cultural competency, client confidentiality, Mandatory Reporter, etc..
- 2. Operation Threshold will coordinate its services internally to ensure all customers receive high quality services.**
 - Operation Threshold staff will continue to evaluate programs and service delivery to ensure continued provision of high quality services.
 - Operation Threshold will establish a system for customer feedback.
- 3. Operation Threshold will expand and diversify its resource base to provide a more solid foundation to achieve its mission.**

Operation Threshold will work to reduce the proportion of its revenue that comes from government grants.

Result Area: Agency



National Performance Indicators Impacted

Goal 4: Partnerships Among Supporters and Providers of Service to Low-Income People Are Achieved.

- Outcome 1: Agency capacity is strengthened through partnerships.
 - Operation Threshold will partner with community organizations to promote and provide services for low-income people.

Goal 5: Agencies Increase Their Capacity to Achieve Results

- Outcome 1: Community Action maintains financial and operational efficiencies.
 - Operation Threshold will employ fully qualified persons to complete necessary job duties. In addition, employees will receive community action related training.
 - The members of Operation Threshold's Board of Directors will receive a community action related training as well as board member training.