

OPERATION THRESHOLD

Serving Black Hawk, Buchanan and Grundy Counties
www.operationthreshold.org



CENTRAL OFFICE
P.O. Box 4120
1535 Lafayette Street
Waterloo, Iowa 50704
(319) 291-2065

Community Services
Family Development
Energy Assistance
Housing
Weatherization
Administration
(319) 291-2065

WIC
(319) 233-1851
(800) 643-1629

Fax (319) 235-1518

**BUCHANAN
COUNTY OFFICE**
1827 First St. W. Suite D
Independence, Iowa 50644
(319) 334-6081
Fax (319) 334-9289

**GRUNDY
COUNTY OFFICE**
1606 G Avenue
P.O. Box 41
Grundy Center, Iowa 50638
(319) 824-3460
Fax (319) 824-5928

LIHEAP Application

The packet contains the energy assistance application materials you requested. Please use the attached information to complete your application and **return to Operation Threshold by April 30, 2020.**

1. Please complete the white application. The application has a front and back. **Please make sure to complete both sides, sign and date the application before turning it in.**
2. **Send verification of ALL** income that you or any household member received in the last 30 days.
3. **Send a copy of your most recent heating and electric bills.**
4. **Send a copy of Social Security Cards** for everyone in the household.
5. **If your heat is included in your rent,** you must send a copy of your lease with the application.

It may take up to 30 days to process your application. You will be notified **BY MAIL** when your application has been approved or denied.

****Please do not call before then to check on your application unless you receive a disconnect notice or need an emergency fuel delivery.***

You MUST continue making payments on your heating/electric bill!

Applications can be completed online at www.operationthreshold.org.

For Homeowners Only: Assistance may be available for furnace repair or replacement. Contact our office for more information.

If you have questions or need assistance, please contact the Operation Threshold office in your county:

Black Hawk County (319) 291-2065
Buchanan County (319) 334-6081
Grundy County (319) 824-3460