

**FY20**



**OPERATION THRESHOLD**

# **Annual Report**

**Collaborating, educating and providing services to help meet the basic needs of people and create opportunities for self-sufficiency.**

***Proudly serving Black Hawk, Buchanan, & Grundy Counties***

[www.operationthreshold.org](http://www.operationthreshold.org)

## Individual, Family & Community Impact

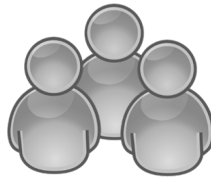
Individuals Served

**18,276**



Households Served

**7,712**

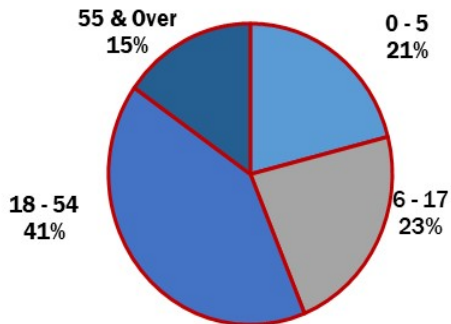


Volunteer Hours

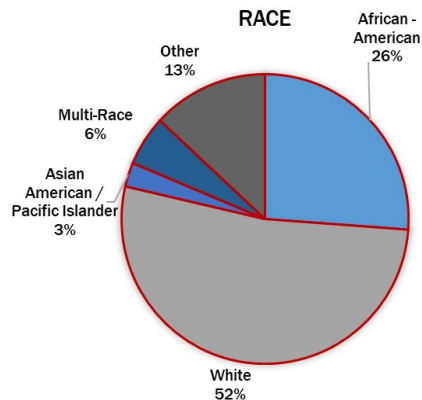
**5,459**



Age

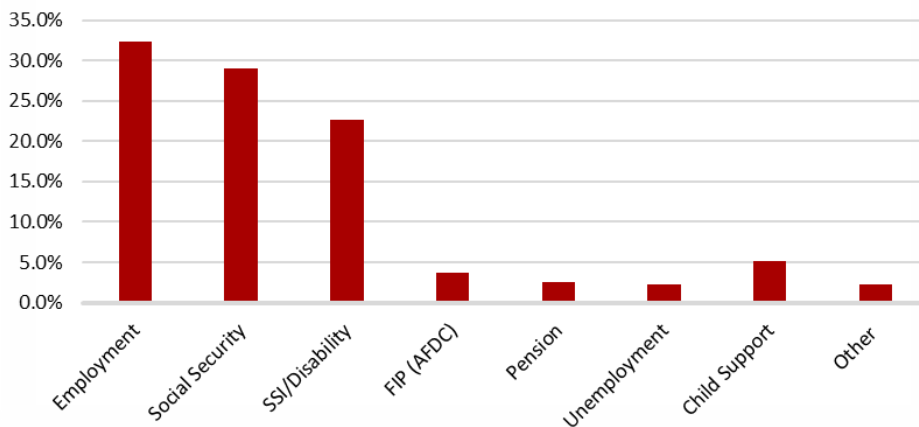


RACE



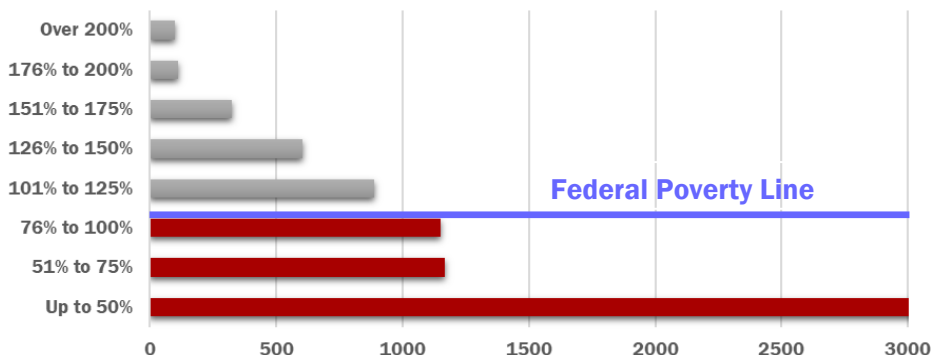
28% of our families earned income through work.

Income Sources



74% of our clients were living below the poverty line.

Poverty Status of Families Served



Community Partnerships

**124**



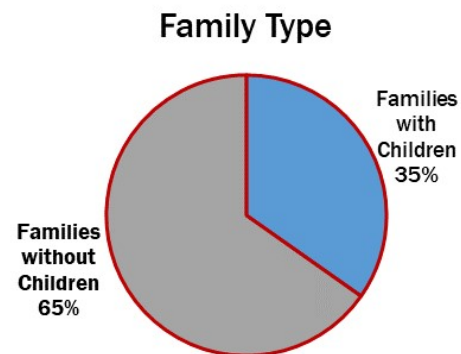
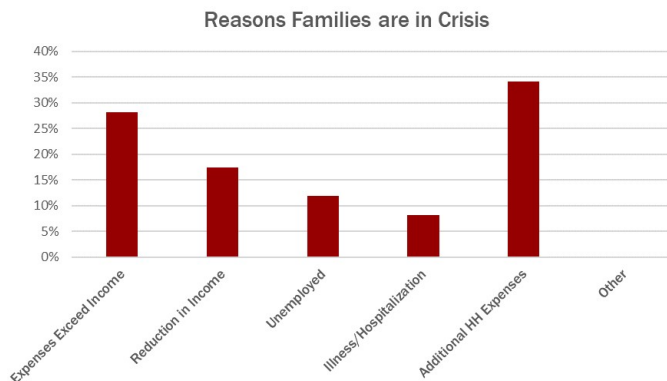
A few of our  
Community  
Collaborations  
& Partnerships

- Buchanan County Volunteer Services
- Cedar Valley Readers
- Maternal, Infant, and Early Childhood Home Visitation (MIECHV)

## Individual, Family & Community Impact, continued

Community Resources	
Households Assisted with LIHEAP	Crisis Assistance Applications Approved
<b>5,179</b>	<b>1,650</b>
<b>Community Resources Programs</b>	<b>Served</b>
Low-Income Home Energy Asst. Program (LIHEAP)	5,226
Crisis Assistance	1,103
Pocket Change	138
Tenant Based Rental Assistance	41
Housing Assistance for Veterans	69
OT Refugee Services	365
Grundy County Food Pantry	528

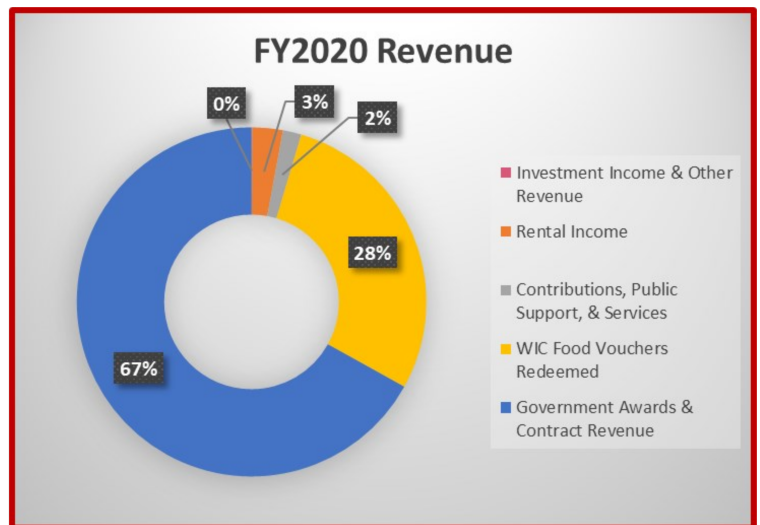
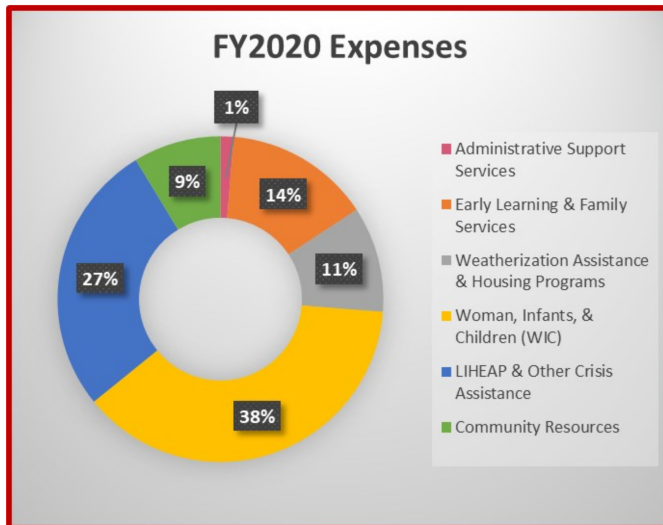
WIC	
Women, Infants, & Children Served	
<b>7,303</b>	
<b>WIC Program</b>	<b>Served</b>
Women Served	2,137
Infants Served	2,391
Children Served	2,775
<b>Breastfeeding Peer Counseling</b>	
Women Served	956



Weatherization	
Houses Weatherized	
<b>57</b>	
<b>Housing Program</b>	<b>Served</b>
Weatherization	57
Weatherization+Rehab	5

Early Learning & Family Services	
Total Families Served	Home Visits Conducted
<b>529</b>	<b>5,810</b>
<b>Early Learning &amp; Family Services Programs</b>	<b>Families Served</b>
Nest Program	257
Home Visitation Programming:	82
HOPES-Healthy Families	
Parents As Teachers	
Partners for Healthy Families	
Buchanan County Parent Education	
Maternal, Infant & Early Childhood Home Visitation Program (MIECHV)	144
Family Development & Self-Sufficiency (FaDSS)	128

## Agency Impact



## Board of Directors

### **Black Hawk County**

**Brian Quirk, Chair**

**Kari Rea**

**Chris Schwartz**

**Kim Ross**

**Bob Tyson**

**Debra Hodges-Harmon**

**Joyce Hunter**

**Michelle Kesterson**

### **Buchanan County**

**Gary Gissel**

**Kelly Johnson, Secretary**

**Katie Busker**

### **Grundy County**

**Barbara Smith, Treasurer**

**Diane Adair**

**Faith White**

### **Operation Threshold Success Stories—**

#### **Provided by our Partners for Healthy Families (PHF) program:**

We had a prenatal mother in our program who contracted COVID-19. This resulted in financial pressures for this already struggling family. The family's Parent Educator was able to refer the family to Operation Threshold's Crisis Assistance program, which was able to help the family with some of their expenses. The mother gave birth and the baby was born with COVID-19. The Parent Educator provided Mom with education that eased her worries about how the virus was going to affect her newborn baby. We happy to say that mom and baby are doing well and continue to thrive.

**Central Office**  
 1535 Lafayette Street  
 P.O. Box 4120  
 Waterloo, IA 50704  
 (319) 291-2065

**Buchanan County Office**  
 1837 1st Ave. West, Suite D  
 P.O. Box 204  
 Independence, IA 50644  
 (319) 334-6081

**Grundy County Office**  
 1606 G Avenue  
 P.O. Box 41  
 Grundy Center, IA 50638  
 (319) 824-3460