



Annual Report

Collaborating, educating and providing services to help meet the basic needs of people and create opportunities for self-sufficiency.

Proudly serving Black Hawk, Buchanan, & Grundy Counties

www.operationthreshold.org

Individual, Family & Community Impact



\$10.4 MILLION

\$6.4 Million to help households defray winter heating costs

\$495 Thousand to help households reconnect or maintain water service

\$3.4 Million in WIC Food Vouchers to help families make healthy food choices



Households Receiving Utility Assistance

5,733

- Low-Income Home Energy Assistance Program (LIHEAP): 5,346
- Low-Income Home Water Assistance Program (LIHWAP): 1,264
- Crisis Utility Assistance: 1,933
- Other Crisis Assistance: 255

WIC - Women, Infants, & Children Served

WIC Program Women Served: 2,102 Infants Served: 2,297 Children Served: 2,906



Breastfeeding Peer Counseling Women Served: 1,106

Individual, Family & Community Impact, continued

Early Learning & Family Services

Parents as Teachers: 67 Families

Maternal, Infant, & Early Childhood Home Visitation (MIECHV): 66 Families

Nest Program: 65 Families

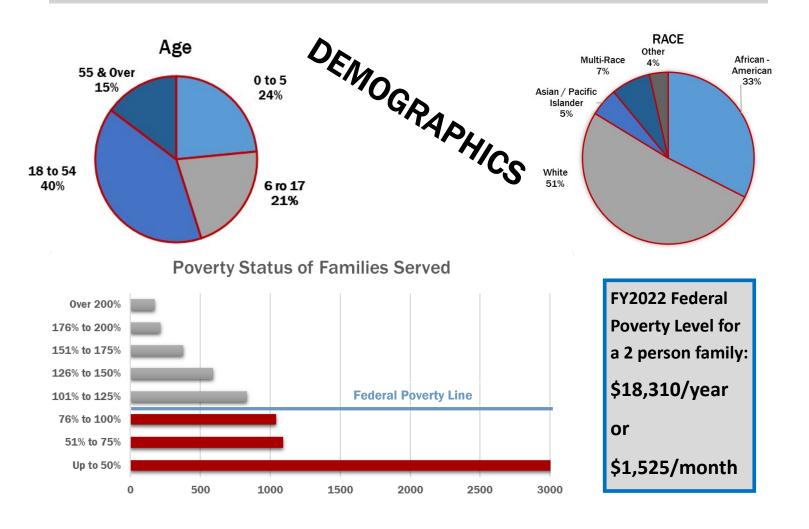
Family Development & Self-Sufficiency (FaDSS): 135 Families **Home Visits**

Conducted

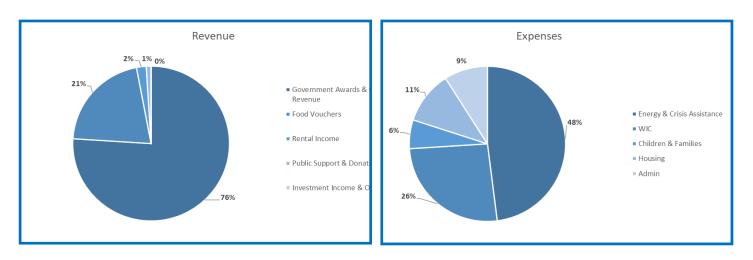
2,711

Housing & Weatherization

Weatherization: 51 homes became more energy efficient Weatherization+Repair: 2 homes repaired and then Weatherized OT Affordable Rental Units: 58 low-income families housed



Agency Impact



Board of Directors

Black Hawk County	<u>Buchanan County</u>	Grundy County
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Michelle Kesterson

Operation Threshold Success Story –

An elderly woman who lived in her house for quite some time needed a new furnace. She advised that she rode out the cold weather last winter and it was so cold she could see her dog's breath. She was using space heaters at the time. She applied, and was approved for Weatherization. She complimented everyone who worked on her house, noting they did great work and were very respectful. She reported that her heating bills are lower now and appreciated our service.

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